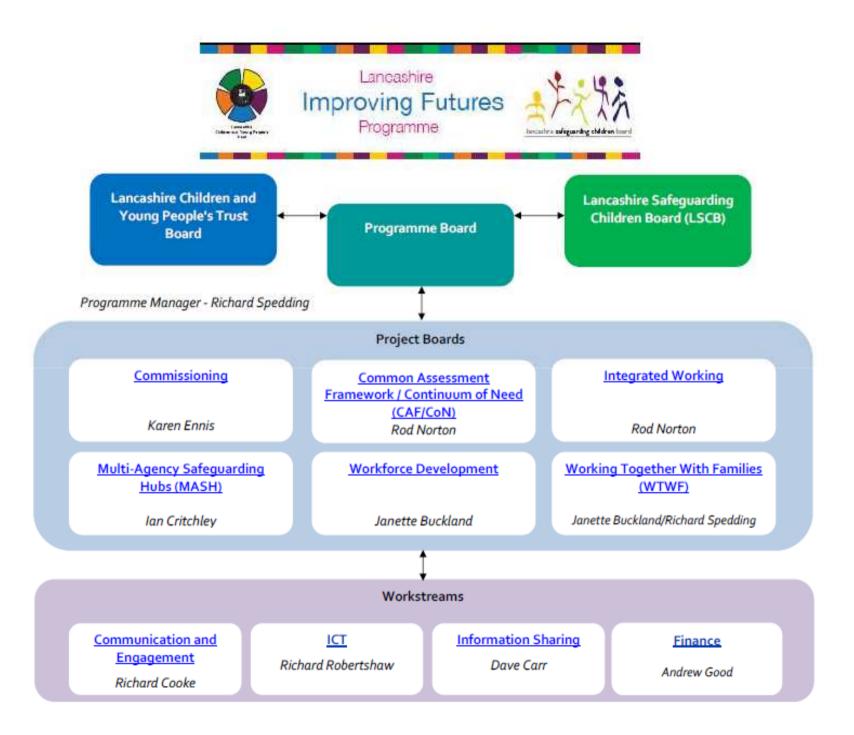


# **Working Together With Families**

# Janette Buckland Paul Hussey







- Whole System Change Programme
- To have all partners working together more efficiently and effectively,
- thereby **reducing and managing risk and demand for services** from children, young people and families in Lancashire
- to the **benefit of key stakeholders and the wider community**
- while at the same time improving **key outcomes**
- to reduce **dependency**
- and Increase resilience
- while being more cost effective value for money

### Drivers



- Children's Trust transformational principles
  - shared locations
  - shared information
  - shared ownership
  - shared pathways
  - shared commissioning and delivery
- Principles of **Prevention** and **Early Intervention**
- Government Reports e.g. Allen, Munro
- Meeting efficiency targets through reducing demand on specialist services



# Working Together With Families (WTWF)

- Working **with** not doing to or for
- Target group most complex families
- Troubled families work 2<sup>nd</sup> largest LA,
  3 criteria: worklessness, crime/ASB, school non-attendance
- Funding from central government
- 2,630 families
- 12 Local Management Group's
- Lead Professional Approach: 1 family, 1 worker, 1 plan
- Positive results so far



# What Does This Mean for Lancashire?

- 2<sup>nd</sup> largest LA
- 3 co-ordinators & 3 clusters
- 2,630 families (2,999)
- 876 in year 1
- 1300 in year 2
- 454 in year 3
- Upfront attachment fee and <u>results-based</u> payment.

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- Lancaster = 162 (342)
- Wyre = 109 (226)
- Fylde = 57 (178)
- Cluster A = 328 (746) over 3 years
- Preston = 294 (483)
- West Lancs = 189 (151)
- Chorley = 162 (227)
- South Ribble = 109 (230)
- Cluster B = 754 (1,091)over 3 years
- Burnley = 425 (371)
- Pendle = 373 (278)
- Rossendale = 294 (195)
- Hyndburn = 399 (269)
- Ribble Valley = 57 (49)
- Cluster C = 1548 (1,162) over 3 years

### **WTWF Current Situation**

#### Personnel

- > WTWF Programme Co-ordinator
- WTWF Area Leads
- WTWF analysts
- ➢ 4 DWP advisors

#### Performance

- 1<sup>st</sup> DCLG claim in January 2013 for 128 PBR outcomes (50 predicted)
- 2<sup>nd</sup> DCLG claim in July 2013 for 607 PBR outcomes (80 predicted)
- ➢ 841 Families supported by end of July 2013, and counting, part of the process.
- DCLG negotiation

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#### Progress

- Edge of Care
- Short Stay Schools
- Family GroupConferencing
- Lead professional budget arrangements
- Lead Professional workshops and Lead
   Professional induction training

# **Workforce Development**

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- Lead Professional (LP) role
- Training and development needs
- Menu approach 2 day LP Training with additional training opportunities
- Support and supervision
- CAF/CON Training
- Evaluation



 Links closely with Workforce Reform Board and Workforce Implementation Group

### Lead Professional Role



- To act as a single point of contact for the family and other professionals
- To co-ordinate the delivery of the actions agreed (not to do it all)
- To reduce overlap and inconsistency in the services received This has NOT changed
- Identify needs of **all family** members and refer appropriately
- Identify areas of **risk** act or refer on as appropriate
- Assist the family in their **self assessment** e.g Family STAR
- Give opportunistic healthy lifestyle messages
- Request commission of a specific intervention/service (LP budget)

## **County Councillor Role?**

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- Communication
- Community Leadership
- Challenge
- Advocacy
- Linking to other activity in LCC and Partners
- Utilise skills and expertise intervention, advice, information
- Your view?

### **Questions?**

Lancashire Improving Futures Programme

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